2 0 0 7 W I N T E R E D I T I O N

# S.T.E.P. NEWS

Bringing you stories and information from around the office and our community.

## AB 1427: What Is It? And Why Is It? By Jacquie Dillard-Foss

S.T.E.P. and many of you, employees, parents and stake-holders have opposed this legislation. We thank you for your letters and phone calls. AB 1427 is focused on the premise that our system provides poor training and therefore leads to high turnover rates for providers. As you may or may not know I am the Co-Chair of the California Supported Living Network, C.S.L.N. In 2006 we conducted a statewide survey of SLS providers across state and we found the turnover rate to be at 29% statewide, S.T.E.P is currently at 24%, on average, well below the National average of 41%. From my perspective and from the research I have done, the intended outcome of this bill is nothing but a regurgitation of part of the mandate of SLS from the very beginning. We are very disappointed that through our efforts on calling and sending letters and even personal visits, that Senator Darrell Steinberg and Assemblymember Dave Jones still voted yes on this legislation. The part that frustrates me the most is that this legislation has no impact on their constituents and if anything hurts our efforts to ensure wage increases for the employees of STEP and throughout the Sacramento Region. I am hoping to schedule tours with Senator Steinberg and Assemblyman Dave Jones to show them our programs, the people we support and the quality staff S.T.E.P. employs. I believe if they are able to see for themselves the extensive training we do, the community integration that occurs daily, and the relationships that are being developed they will see that the best avenue to ensure longevity and quality is to pay the people directly.

The targeted programs, ILS, SLS and Supported Employment are the most integrated services provided in California, yet they are the targets of the bill? I would rather fight for funding to come directly to the service provider to give wage increases to their staff directly without the middleman. If the legislature feels we are not providing these outcomes, which are already regulated, then place the onus of accountability back on DDS and the Regional Center through their Quality Assurance programs.

### **UPDATE:** Governor Schwarzenegger Vetoes AB 1427!

In the last hours of the last day to take action on legislation passed during the first year of the session, Governor Schwarzenegger vetoed AB 1427 (Krekorian). The message that accompanied the veto said:

To the Members of the California State Assembly:

I am returning Assembly Bill 1427 without my signature.

While I support the intent of the measure to increase staff training, improve services and reduce staff turnover in programs serving persons with developmental disabilities, I cannot support this bill. California's continued budget challenges



have required system-wide temporary cost containment measures that maintained rates for many service providers at their current level for five consecutive years. The pilot program established by this bill would provide rate increases to a select group of providers during a time when continued fiscal constraints require that we continue important statewide cost containment measures.

Our state budget challenges cannot allow for the significant resources needed to implement this pilot program. For this reason, I cannot sign this bill.

Sincerely, Arnold Schwarzenegger

This has been an extraordinary effort by a large group of people to state clearly and forcefully that we support higher wages and quality training, but that there are more direct and effective ways to reach those goals.

Throughout this effort, some have said that it is more satisfying to support something than to oppose something. We agree. In coming weeks, CRA's full legislative proposal for 2008 will be fleshed out and we will have a package of proposals that we can fully get behind.

But we also have to deal with issues and legislation that comes to us from other sources. Some we will like and we should support. But others, such as AB 1427, are counterproductive and waste scarce and valuable resources on unnecessary or poorly designed solutions. We have to oppose such measures and we will.

Make no mistake about it – this effort to oppose AB 1427 was joined by many statewide organizations, hundreds of local agencies, and literally thousands of consumers, family members, and direct care staff. But at its center, CRA was a leader.

Congratulations to all of you for your dedication and hard work.

**Dwight Hansen** 

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**Carl London** 

Rose & Kindel

Phone: (916) 441-1034 clondon@rosekindel.com



### Now Open!

Have you had a chance to visit our newly painted North of the Line Café (formerly Joe's Joint)? We hired muralist Valerie Krist to express some of our philosophies and values on the walls of the back room which is now converted to the North of the Line Café. We hope you will stop by to enjoy something tasty and relax in the space we've created for you!

### **Exciting Training Opportunity!**

Dr. Tom Pomeranz will be coming to S.T.E.P. February 25-28, 2008. Dr. Pomeranz is a nationally recognized authority, trainer, clinician and consultant in the field of services for people with disabilities. He is the highly acclaimed creator of Universal Enhancement, which teaches strategies promoting community participation and supporting people to have a quality life. Additionally, he is noted for his innovative approach to leadership and management training. In past newsletters we have talked about the GEM theory- is it Good Enough For Me? This is a concept Tom Pomeranz coined. While he is here, Tom will visit a few people receiving services to observe how we are providing support and will provide suggestions to the team afterward. We will have two public seminar days, one focused on employment and one geared to ILS Instructors and SLS Coordinators. We are very excited to have Tom coming to Sacramento and he is dynamic and really challenges us to be better.

### S.T.E.P.'s website address has changed!

Our new website is <a href="www.stepagency.com">www.stepagency.com</a>. We have been working to overhaul the site and we are very excited about how it is coming together. We hope to debut our fantastic new and improved site soon. S.T.E.P. email addresses have changed as well to @stepagency.com instead of the old @stepsite.com. Please make the necessary changes in your address books. S.T.E.P. also has a new logo that will debut with the new website. Watch for information coming your way soon.

## 

### Effective January 1, 2007:

- California State Minimum Wage increases to \$8.00/hour.
- S.T.E.P. Live-In Attendant rent increases to \$451.89/month.

It is that time of year again

# OPEN ENROLLMENTS:

## FOR MEDICAL/DENTAL/VISION/LIFE

## November 29, 2007.

Times to be announced soon!

Location to be announced soon!

CHECK YOUR MAILBOXES FOR

MORE INFORMATION!

401k OPEN ENROLLMENT DECEMBER 17 AT 11:00AM AT STEP OFFICE



NOVEMBER		Bertha Nyamadzawo	29-Nov	JANUARY	
Sharlene Ishii	1-Nov	Rachel Braaten	30-Nov	Mai Vang	1-Jan
Angel Hildebrand-Sanchez	2-Nov	Daniel Harvey	30-Nov	Walter Price	1-Jan
Jan Lepisto	2-Nov	Nicole Kitchen	30-Nov	Robin Hanrahan	3-Jan
Anna Channell	3-Nov		,	Linda Busher	3-Jan
Allen Webster	3-Nov	DECEMBER		Sammy White	4-Jan
Roger Miller	3-Nov	Nancy Morales	1-Dec	Jordan Fields	4-Jan
Linda Nicholson	3-Nov	John Krieger	2-Dec	Mindy Lee	4-Jan
Daniel Quinones	4-Nov	Willis Abney	2-Dec	Matthew Krafft	5-Jan
Natalie Hulbert	4-Nov	Jason Austin	2-Dec	Marshall Ford	5-Jan
Debbie Wines	5-Nov	Kristen Hart	3-Dec	Gail Maes	5-Jan
Fred Seghetti	5-Nov	Lisa Jackson	3-Dec	Carol Nolan	5-Jan
Jason Perdew	6-Nov	Claudia Chisholm	3-Dec	Anna Johnson	6-Jan
Doug Findlay	6-Nov	Christi Lessard	3-Dec	Joshua Pinsky	7-Jan
Pamela Conner	7-Nov	Thomas Alderman	4-Dec	Jeannette Morrison	8-Jan
Nicole Abshire	7-Nov	William Fischer	4-Dec	Lavinia Copaciu	8-Jan
Tamara Mann	7-Nov	Jeannie Russell	4-Dec	Vera Mosley	9-Jan
Kimberly Evans	8-Nov	Kathy Rogers	5-Dec	Jennifer Allen	11-Jan
Debbie Smith	9-Nov	David Bess	5-Dec	Renee Nitzel	11-Jan
Noe De los Santos	10-Nov	Guy Wooten	5-Dec	Matthew Clark	11-Jan
Dianne Olafson	10-Nov	Luke Pardee	5-Dec	Lisa Collins	11-Jan
Rebecca Gill Paul Vetterli	11-Nov 12-Nov	Bridget Kent Deanna Brown	7-Dec 7-Dec	Cheryl Dub	11-Jan 11-Jan
Amanda Hinks	12-Nov 12-Nov		8-Dec	Audra Granderson Patricia Lee	12-Jan
Sonia Smith	12-Nov 12-Nov	Shirley Schonewald Shirley Schonewald	8-Dec	Mia Hancock	12-Jan
Chad Aurich	14-Nov	Armando Garzon	9-Dec	Sophia Ellis	13-Jan
Michelle Noschese	14-Nov	Rion Markley	10-Dec	Mildred Bennett	14-Jan
Kathy Vessels	14-Nov	Debbie Waters	10-Dec	Gary Thorpe	14-Jan
Stuart Tallmon	15-Nov	Mike Martin	11-Dec	Karla Fischer	15-Jan
Acacia Chastain	15-Nov	Kenneth Burk	12-Dec	Joann Anderson	15-Jan
Eric Castro	15-Nov	Larry Taylor	12-Dec	William Hendon	15-Jan
Randy Hayden	16-Nov	Joseph Aguilar, Jr.	12-Dec	Paula Bryant	15-Jan
Tom Sontag	17-Nov	Sarah Wombold	13-Dec	Ginger Timbol	16-Jan
Melissa Sparks	17-Nov	Christy Schoneman	13-Dec	Dana Bissell	16-Jan
Sharon Shidler	18-Nov	Leah Curtis	14-Dec	William MacMonagle	16-Jan
Doris Harris	19-Nov	Patricia Mahony	14-Dec	Stephanie Piscitelli	16-Jan
Leslie Harris	20-Nov	Linda Lantz	15-Dec	Olaf Betts	18-Jan
Martha Baxter	20-Nov	Gloria Lyles	16-Dec	Sam Holden	18-Jan
Lawanda Lee	20-Nov	Vanessa Castorena	17-Dec	Luisa David	19-Jan
Sarah Nixon	20-Nov	Ricky Fuller	18-Dec	Sandee Nieves	19-Jan
James Potter	21-Nov	Josephine Besozzi	19-Dec	Patty Genoa	20-Jan
Melanie Bazile	21-Nov	Renee Mikbel	19-Dec	Phylis Mayen	21-Jan
Angela Olson	21-Nov	Alex Nero	0-Dec	Judy Paulson	22-Jan
James McCracken	22-Nov	Raymond Walker	20-Dec	Deborah Miller	22-Jan
Robert Johnson	22-Nov	Jermaine Murray	23-Dec	Candy Boston	22-Jan
Sandy Jones	22-Nov	Robyn Fulton	23-Dec	Nicole Duncan	23-Jan
Angelique Mack	22-Nov	Noel Harris	25-Dec	Gale Ellingwood	23-Jan
Shurie Corral	23-Nov	Pamela Jordan	25-Dec	Linda Nesmith	23-Jan
Kimberly Bracamonte	24-Nov	Anna O'Brien	25-Dec	Meridith Blake	24-Jan
Annette Boyd	24-Nov	Ramon Vega	25-Dec	Jane Simmons	24-Jan
Christopher Hudson	24-Nov 25-Nov	Karen Hicks	28-Dec 28-Dec	DeDe Bryant Sorella Romero	25-Jan 25-Jan
Mark Newton Laura Godfrey	25-Nov 25-Nov	Billy Haddix, Jr.	28-Dec 28-Dec		
Michael Menefee	25-Nov 26-Nov	Randy Dinsmore Jermaine Johnson	28-Dec 28-Dec	Jaime Ramos Kaela Kelly	26-Jan 27-Jan
John Stoddard	26-Nov	David Mapinda	28-Dec	Helen Elliott	27-Jan 28-Jan
Jacquie Staley	26-Nov 26-Nov	Opalene Theriot	28-Dec 28-Dec	Donna Hernandez	28-Jan 29-Jan
Peter Chapman	27-Nov	Steven Stevenson	29-Dec	Patrick Paolicelli	29-Jan
Natalie Collins	28-Nov	Alene Chocklin	30-Dec	Dionne Scott	29-Jan
Zipporah Gaines	28-Nov	Randall Merlo	30-Dec	Steve Lantz	31-Jan
Ryan Stamm	28-Nov	Daniel Davies	30-Dec		o i ouii
Scott Wirth	29-Nov	Holly Stamm	31-Dec		
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## ILS/PARENTING



"Silver Bells (la la la)...Silver Bells...soon it will be..."



ILS welcomes the holiday season once more with good cheer and the most tacky White Elephant gift one can imagine! Who's been naughty and who's been nice has yet to be determined, but let's hope for candy and not coal in our stockings this year!

ILS is busy wrapping gifts and collecting non-perishables for our ANNUAL TOY & FOOD DRIVE beginning November 1st and ending December 17th. In years past this event has benefited not only our Parenting Unit and their children, but many STEP clients in need during the holiday season. This year after meeting with our Parenting group, it was collectively decided to make a few minor changes to this year's Toy & Food Drive. In keeping in line with our philosophy of building community relationships and giving back to one's local community, our Parenting Group has decided to take a portion of the donated toys this year and deliver them to a local community organization benefiting children who would otherwise go without this Christmas holiday.

Both our Parenting clients, their children and our staff will be delivering these toys in person to those less fortunate. Our hope is that we can share with our kids the true meaning of Christmas and the good feelings that come from helping out someone less fortunate than ourselves. In the spirit of "Giving Back to the Community" and spreading the Joy, we're asking for new unwrapped toys and non-perishable food items be delivered to the STEP office between Nov. 1st – Dec. 17th. Thanks again to each of you who have given of your time and money in supporting this event and making it such a success each year!

\*\*Make sure to check out our Parenting kids' "Dear Santa Claus" letters posted next to our donation bins\*\*

Our ILS Unit recently completed our annual RESPECT training on October 3rd. We covered all the regular "gems"- i.e., policy & procedure, the wonderful world of SSI/SSA, etc., and this year we added a review of diagnosis & medications presented by the ever lovely Lynn Frampton! A HUGE thanks to Lynn for providing an informative and fun presentation on medical diagnosis and it's effect on the human brain (you rock Lynn). We enjoyed some competitive team building, as well as multiple raffles ranging from Starbucks gift cards to a free one hour massage at the local Massage Envy. All in all it was good fun had by all. A special THANKS to Sarah Wade for providing her interpreting skills to our crazy bunch!

We'll continue our focus on Community Building over the next three months in preparation for Dr. Pomeranz, a nationally recognized authority in the field of disabilities, who will be presenting here at STEP in February 2008.

Our Yuba City office continues to grow and take on new referrals. Our team would like to congratulate Tracy Cummins on her recent promotion to Program Manager for the Yuba City STEP office! Congratulations Tracy--your hard work and commitment to providing quality services to our folks is greatly appreciated!

In November our Parenting Group will be putting together their Annual Thanksgiving Day Dinner, potluck style! Each year, this dinner has given us the time to come together and remember all that we have to be thankful for. It's always a great opportunity to sample everyone's food contribution (Annette--LOVE those mashed potatoes) and enjoy good company over great food!

Michelle Armstrong

## COMMUNITY SERVICE OPPORTUNITIES

#### **Thanksgiving Meals**

Glory Bound Street Ministry
44527 Parker Ave
916-452-7078
Serves Thanksgiving dinner November the 25<sup>th</sup> at 6 p.m. Walk-ins allowed. Please contact for further information

4809 Roosevelt Åve 916-451-8986 Will be serving Thanksgiving dinner November 25<sup>th</sup> from 11 a.m. - 1 p.m. Contact for further information.

St. Matthews Baptist Church

Tender Loving Care Robertson
Community Center
3525 Norwood Ave
916-566-6419
Will be serving Thanksgiving dinner
November 20<sup>th</sup> from 12 noon - 3 p.m.
Serving over 1800. Contact for additional information as for Mary Watts,
Coordinator

### Food Lockers--Photo ID Required

Capital City Adventist Community Services 6701 Lemon Hill Ave Sacramento, Ca 95824 916-381-5353 Monday 12:00 noon – 1:30 p.m.

Oak Park Food Locker
3333 Third Ave
Sacramento, Ca 95817
916-456-1980
M-F: 10:00 a.m -1:30 p.m
Sunday: 12:00 to 2:00 p.m. bag lunch

Rancho Cordova Community Food Closet 10497 Coloma Rd M-W-F 9:30 a.m. - 1:30 p.m.

River City Emergency Services Food Box 1322 27<sup>th</sup> St M-F 11:30 a.m. - 3:00 p.m.

#### **Christmas Meals**

Cordova Senior Center

3480 Roulier Road 916-366-3133 Will be serving Christmas Breakfast on December the 4<sup>th</sup> from 8 a.m. to 10 a.m. Tickets for the meal will be sold at \$5 per person. Purchase tickets that morning. Contact for any additional information.

2076 Sutterville Road 916-482-6490 Will be serving Christmas Lunch on December the 9th from 1 p.m. to 5 p.m. Call for reservations, walk-ins allowed. Call for further information.

All Saints Episcopal Church

Glory Bound Street Ministry
4527 Parker Ave
916-452-7078
Serving Christmas dinner on December the 26<sup>th</sup> beginning at 5 p.m.
Walk-ins only. Call for additional information.

Oak Park Community Center 3425 Martin Luther King Jr. Blvd. 916-808-6151 Christmas dinners will be held December 11<sup>th</sup>, 18<sup>th</sup> and the 23<sup>rd</sup>. Meals begin:

11<sup>th</sup>: 8 a.m. - 3 p.m. 18<sup>th</sup>: 11 a.m. - 4 p.m. 23<sup>rd</sup>: 8 a.m. - 4 p.m. Please contact for further information.

#### **Holiday Baskets and Toys**

Twin Lakes Food Bank
327 Montrose Drive, Folsom
916-985-6232
No reservation required. Serves El

No reservation required. Serves El Dorado, Folsom, Granite Bay and Orangevale. On Monday, November the 21st, there will be Thanksgiving turkeys.

Christmas baskets require reservations and they begin on November  $21^{st}$  up to December the  $16^{th}$  at the Food Bank. You will need to bring proof of address.

Stanford Settlement Neighborhood
Center
450 W. El Camino Ave
916-927-1303
For Christmas Baskets sign-ups will
begin on November 2<sup>nd</sup>. You will
need to bring proof of address.
Serves 95815, 95833, 95834, 95835
and 95838 zip codes.

Elk Grove Community Food Bank Services 8820 Elk Grove Blvd. 916-685-8453

They are located in a white and yellow trailer behind the church and they serve the 95623, 95683, 95893, 95768, 95758, 95759, 95823, 95828 and 95830 zip codes. There will be dinner box giveaways, which will include frozen ham and turkey on December 20th starting at 10 a.m. The sign-ups for these will be 4 weeks and will begin November 21st to December the 16th. When you come into sign-up, you will need to bring proof of address or current utility bill.

## Darrell Dean Walker, 'toy maker'

Darrell "Dee" Walker was born on May 18, 1945, almost at the end of World War II, in Rincon, N.M, and died on September 12, 2007 in Eureka, California.

His parents, Doyle and Helen Walker, were told that he would die shortly after birth, but he had friends to make and wood to carve. He didn't care much about what others said he could or should do. He had his own ideas about living, and lived his life to the fullest of his abilities.

Dee was an artist, woodworker and nature lover. He loved flowers, sunsets, karaoke and babies, and was fanatic about music. When it came to the weather, he had an uncanny genius. Dee could look at the sky and tell you exactly what the next day had in store.

He spent most of his adult life in Southern Humboldt and attended Community Cornerstone in Redway where he liked to say he was a "toy maker." In 2004, Dee moved to Eureka with his mother and started a new phase of life

He found a wonderful friend in David LaRue from the S.T.E.P. program, which helps support developmentally disabled persons. With David by his side always saying "You can do it, Darrell!" he enjoyed going to the beach and adding to his extensive music collection. Every saturday was rummage sale day, and he and David would adventure out to

come home with their CDs, tapes and other fun items they could share a laugh over.



If Dee wasn't laughing with David, he loved to visit with Jennie and Sarah Nixon, also from the S.T.E.P. program. He loved Cynthia Burn's biscuits and gravy and gardening with Wendy Brown, both from the S.T.E.P. program as well. He always knew he had a friend and advocate in Beth Winfield from Redwood Coast Regional Center. She was so patient and kind to him for more than 10 years. Dee never met a person who wasn't his friend and he made many Community Cornerstone.

We will all miss Dee's beautiful smile and sense of humor. When you remember him, remember him this way:

Do not stand at my grave and weep

I am not there; I do not sleep.

I am a thousand winds that blow.

I am the diamond glints on snow.

I am the sun on ripened grain.

I am the gentle autumn rain.

When you awaken in the morning's hush

I am the swift uplifting rush

Of quiet birds in circled flight.

I am the soft stars that shine at night.

Do not stand at my grave and cry

I am not there; I did not die.

There was a graveside blessing, music and remembrance at Garbervbille Cemetery on Monday, September 17, at 2:00 p.m. and a celebration of Dee's life at Benbow Lake shortly thereafter. Friends were welcome at both.

He is survived by his mother Helen Walker of Eureka; his brother Doug Walker and his wife Virginia of Myers Flat; his sister Sandra Vogel and her husband Phil of Eureka; his niece Karie Walker Varner, her husband Jeff and daughter Beaudry of Myers Flat; his niece Meghan Vogel and her daughter Audrey of Blue Lake; and his nephew Kevin Walker, his wife Sharon and their children Kevin, Klayton, Amelia, Naomi, Kalvin, Kolter, and Rebecca.

In lieu of flowers, please send donations to Community Cornerstone, P.O. Box 70, Redway, CA, 95560.

### REMEMBERING ERNIE

And a Simple Cup 'o' Joe by Michelle Armstrong



July 28th, 2007: I had heard in the background that weekend- nightly news... something about a train accident, an unidentified male body.

I received the call the next morning which tied it all together for me, Ernie was gone.

A tragic ending to a life lived by a man I've known for years, spoke to only the day before and was scheduled to meet the week after.

Yet to speak only of his death would tell nothing of the man that I, as well as other staff, had come to know over the years.

He grew two small tomato plants outside his trailer; smoked too much; drank even more and smiled often.

He loved to fish, dancing to old country tunes and was never without a strong cup of coffee in the morning.

He was working towards owning that trailer he lived in, and could often be found cycling over to the local recycling center with

self-made trailer in tow to exchange his cans for weekend spending cash.

As I looked through my scheduling book the week following, I ran across several future appointments Ernie and I had made plans for:

a job interview, doctor's appointment, filing documents, and somewhere in between the lines was a Starbucks coffee (my treat),

a good joke and the overwhelming smell of cigarette smoke and drugstore cologne.

I'm reminded so often in this job that I learn far more than I could ever teach
and that most life lessons are often taught by the most unlikely teacher at the most unexpected
time.

Gratitude for the simple things in life- sun on your face, tomato plants blooming, new bicycle tires and sharing a cup of Joe in the early morning hours with friends;

All of the seemingly mundane moments throughout each day, these are the things I find myself remembering most when recalling my time with Ernie.

# SLS

### DEAF UNIT UPDATE

### HEARING UNIT UPDATE

The SLS Deaf Unit has had a very busy 3 months; here are some exciting announcements and things for you to look forward to in 2008!

We want to welcome 5 new consumers to our Deaf SLS Program, Steven Ramirez, John Hicks, Ben Gowans, Charles Firestone and Carl Poulin. We are excited to have them join our program please introduce yourself and make them feel welcomed by every one of us at STEP.

We also want to say we will miss Danielle Burrows. She is a wonderful lady and we learned so much from here as we hope she learned from STEP. She loved to come to STEP everyday to see everyone. She was a great teaser and made us smile all the time. She has decided to move back to be closer to her family. We are hoping for her to come to visit us. We wish her the best of luck and we let her know we will always be here if she ever needs our support in the future.

We want to thank our PA staff for focusing on the people they support, NOTHING ABOUT ME WITHOUT ME! Our mission is to meet the needs of those we support and guide them to meet all the goals in their lives. Do you know the person you support goals? If not ask them, get to know their dreams, what they want is not very different from your own goals.

The Management team and the consumers appreciate all of you for being there to support and teach everyday. Keep up the good work. Remember to FOCUS: Focus on Clients Not Us.

We wish you Happy Thanksgiving, Merry Christmas and Happy New Year of 2008.

Look for the PA training coming up in December. We will announce the time and location soon.

Diana Miller

As we approach the end of this year, we have time to reflect and ponder. This past year offered our unit many wonders and some sadness too. Many of our clients had the opportunity to travel. A few of the places some of our consumers had the occasion to visit were Disneyland, Tennessee, Las Vegas, and more locally, Antioch and Chico. These trips were a lot of fun! We have also gained some new consumers. Some have moved here from other cities such as Redding and Vacaville and others have moved, or will be moving, into their own apartments for the first time. Very exciting stuff!

The sadness that this unit, and agency, has felt has been over the loss of our dear friend, Henry Gibson. We don't, however, mourn for Henry. Instead we celebrate his life and the legacy of stories and memories he has left behind. Henry was a true self- advocate who inspired many people.

As we move forward into the coming year, we have the opportunity, both as a unit and as a company, to develop some tangible, quantifiable ways to support the agency mission of Building on a Foundation of Quality. It is our goal to provide the highest quality service to our clients. Consumer input, family input and employee input help us reach this goal. This unit values the feedback we receive from everyone and we strive to continually improve our services. When we define what the end in mind is for this unit over the next year, it is having stability for our clients, well trained staff who are passionate about their work, and clients who feel safe and secure in their lives.

We look forward to a most awesome year!

Sandee Nieves

# Yuba City

Some of our Yuba City folks gathered at Mountain Mike's Pizza for a Pizza Party in October. Good food and fun times were had by all--just look at these smiling faces!







Rosa

**Todd** 









Laura & Heather

**Guy & Ellie** 

Billie & wife Angie







**Sharon** 

**Jennie** 

**Deanna** 









# Gilligan's Island

The TV show Gilligan's Island first ran from September 1964 to September 1967. For three seasons, seven castaways tried in vain to self-rescue off an uninhabited island near Hawaii. The show highlights some important truths which are often overlooked in emergency planning: perfect strangers may become part of your team; you may be away from your familiar location; you may be without supplies. Your priorities may have to rapidly shift. Use scenarios like these to brainstorm with your team and practice generating solutions. You could flex your capacity to: work in newly-formed teams; operate at a different location; find low-tech alternatives; or quickly re-evaluate your core priorities. And remember – always keep a radio with your supplies (coconuts may not do it).

#### Placer ARC Studio 700 Presents:

Seasonal Celebration
Art Show & Sale
By individuals with special needs

Friday, November 9, 2007 6:00 PM – 9:00 PM

Saturday, November 10, 2007 10:00 AM – 3:00 PM

700 Douglas Blvd., Roseville (916) 781-6911

Please join us in supporting our wonderful, creative artists. All proceeds from sales, less 15% go directly to the artist.

# The Polar Express Train Ride

THE POLAR EXPRESS<sup>TM</sup>Train Ride comes to life for its very first West Coast appearance in late 2007, at the California State Railroad Museum located at Old Sacramento State Historic Park.

All Aboard for a magical visit to the North Pole! Experience the magic of a train ride based on The Polar Express<sup>TM</sup>, the classic children's book by Chris Van Allsburg. Enjoy hot chocolate and cookies while your very special train rolls along, and listen as the magical story is narrated once again. Watch the joy and excitement on everyone's face as the train arrives at the North Pole, where Santa Claus is waiting to greet the train. As the train begins its return trip from the North Pole, get ready because Santa Claus will be coming through, handing each child a very special gift!

Tickets go on sale to the General Public beginning Monday, October 1, 2007. Make this a family holiday tradition! Space is limited to only those who truly believe in the spirit of Christmas, and advance reservations are strongly suggested—so don't wait. Reserve your tickets today for this very special experience! Click below for further details and to purchase tickets:

### POLAR EXPRESS DATES AND DEPARTURE TIMES

What Are The Dates and Departure Times for Polar Express Train Rides?

The Polar Express will operate three 3-day weekends in a row, beginning Friday, November 30. Below are listed the specific dates and all departure times scheuled for each day:

### Fridays

November 30, December 7, December 14 3:00, 4:30, 6:00, and 7:30 p.m.

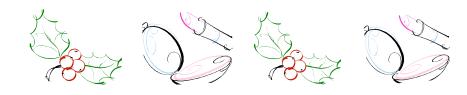
#### Saturdays

December 1, December 8, December 15 1:30, 3:00, 4:30, 6:00, and 7:30 p.m.

#### Sundays

December 2, December 9, December 16 1:30, 3:00, 4:30, 6:00, and 7:30 p.m.

Tickets for The Polar Express Train Ride go on sale to the public beginning October 1, 2007. You may purchase tickets online (recommended), by phone at (916) 445-8270 daily between the hours of 11 a.m. and 3 p.m., or in person every day from 11 a.m. to 3 p.m. at the Polar Express ticket office (located just west of the California State Railroad Museum's main entrance in Old Sacramento, in the Dingley Spice Mill Building). Note that for phone purchases and walk-up ticket sales, limited hours of operation apply.



# Lisa B and her Glam Squad Present: GLAMOUR DAY 2007

Wow, how time flies! It is already that time of year to celebrate the holidays, dust off those dancing shoes, and get dressed up for the Annual S.T.E.P. Christmas Party. As always, STEP clients are encouraged to come get a Mini-Makeover for this special occasion. There is no cost.

**December 14, 2007** 

S.T.E.P. Office

11:00 AM to 3:30 PM

Class Room 1 and 2

Men & women welcome!

### Services Offered:

- o Nail painting & trimming
- Hair styling (Please make sure is clean and free of products before you arrive.)
- Make-up
- Facial plucking & waxing

Once again, I would like to say thank you for making this a night to remember for the people we support!



Lisa B.

### Items Needed:

- o Hair products (hairspray, gel, etc.)
- o Bobby pins/clips etc.
- Combs & brushes
- o Make-up
- o Make-up remover
- Make-up brushes/applicators
- o Nail polish & remover
- Manicure sets
- Mirrors
- Any other donations welcome

This year we do not need any volunteers, but will still need your donations to make this happen.

## S.T.E.P. ANNUAL CHRISTMAS PARTY

Friday, December 14, 2007 5:30 PM - 10:00 PM

Scottish Rite Masonic Center 6151 H. Street Sacramento, CA 95819

S.T.E.P. Clients & Employees: Free Admission Additional Family & Friends: \$10 Each

Children under 5 years: Free Admission

Please reserve your seat by November 15, 2007. Reservations made after November 15 will have to pay \$10 admission fee!



# S .T .E .P., Inc.

### **Strategies To Empower People**

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Building on a Foundation of Quality.